



Refund policy

Returns

Perfect Plants will accept any returns within 90 days of receiving the plant for all Costco Members. Please reach out directly to us at membersupport@myperfectplants.com and we will respond within 2 business days.

Wrong Plant(s) Delivered

Perfect Plants takes great care to properly and correctly label all plant varieties. If you believe your purchase has been mislabeled, please submit images of the label to our [Contact Us form](#). We will ship a replacement after we have verified the wrong plant was sent.

Canceling An Order

Customers may request the cancellation of their order by calling us at (850)-997-3008. Cancellation only applies to orders that have not been fully processed or shipped.

You can always contact us for any return question at Membersupport@myperfectplants.com.

Duplicate Orders

The customer is held responsible for contacting us immediately if they have accidentally submitted duplicate orders. Please use our [Contact Us Form](#) to send a notice of duplicated orders.

Damages and issues

Please inspect your order upon reception and contact us immediately if the item is

defective, damaged or if you receive the wrong item, so that we can evaluate the issue and make it right.

If you need to mail us anything please send it to:

Perfect Plants Nursery

262 willie rd.

Monticello, FL 32337