



## Return Policy

### Returns

Mixt Pantry accepts returns within 30 days of delivery. To be eligible for a return, your item must be unused and in the same condition that you received it. It must also be in the original packaging.

To initiate a return, please contact our Customer Service team by phone at [614-233-1652](tel:614-233-1652) or by email at [customerservice@mixtsolutions.com](mailto:customerservice@mixtsolutions.com). Returns, once authorized, should be sent to 8493 Rausch Drive, Plain City, OH 43064.

### Refunds

Once your return is received and inspected, you'll receive an email informing you that we have received your returned item. Once approved, a refund of the full purchase amount will be issued to the original card used for payment on the order.

### Exchanges

Items that are defective or damaged are eligible to be exchanged. You may be asked to send an image of the defective item. If the item appears to be legitimately damaged or defective, a prepaid shipping label will be provided. To exchange a damaged or defective product, email [customerservice@mixtsolutions.com](mailto:customerservice@mixtsolutions.com).