



Our records indicate that you, or one of your add-on members, have purchased Anker PowerCore 10000 power bank (model A1263) from Anker Innovations on Costco Next.

Anker Innovations, in partnership with the Consumer Product Safety Commission (CPSC), has issued a voluntary recall for the Anker PowerCore 10000 power bank (model A1263) due to reports the lithium-ion battery in the power bank can overheat, posing fire and burn hazards to consumers.

Members should immediately stop using the recalled Anker PowerCore and follow the recall instructions.



Recalled Anker A1263 power bank

Need Assistance? You can contact Anker toll-free at 800-988-7973 from 6 a.m. to 5 p.m. PT Monday through Friday, email at support@anker.com, or online at <https://support.anker.com/s/emailcontactus>. A Live Chat function is also available at <https://support.anker.com/s/contact-us>, or go to <https://www.anker.com/product-recalls> or www.anker.com and click on "Product Recalls" at the top of the page for more information.

Thank You,
Anker Innovations