

Tolani

Returns

Return Policy

We want you to be completely satisfied with your Tolani purchase. If for any reason you are not happy with your order, you have 90 days from the date of delivery to return the item(s) for a full refund.

Returns will only be accepted with a completed return form, which is included in your package. Returns not including the completed return form will not be processed and will be sent back.

All returned items must be unwashed, unworn, unused, and in their original condition with tags attached.

How To Initiate a Return

To initiate a return, please email us at info@tolanicollection.com with a brief description of the item(s) you are returning. We will respond within two business days with approval on your return and will provide a prepaid return shipping label. This label will need to be placed on the outside of the return box.

Once you receive your prepaid return shipping label, you will need to fill out the return form that was included in the box with your original order. This form must be fully filled out and placed in the box in order to process your return and refund.

Place your item(s) for return and the return form in a box (we encourage you to use the box from your original order) and seal the box securely. Make sure

to place your return shipping label on the outside of the box. Then just drop the box off at your nearest FedEx store for delivery back to us. Once we receive your returned item(s), your refund will be issued back to your original method of payment.