



Returns Information

What is your Return Policy?

If your Travelpro luggage fails to meet your expectations for any reason, you may return it for a full refund within 100 days, no questions asked. We'll even pay the return shipping!

*Note: Our 100 Day Trial is for Travelpro products purchased through Costco.Travelpro.com only.

How Do I Request A Return?

1. Please [Click here to generate a return using our returns portal](#) so that we may process your return and email you a pre-paid shipping label.
2. All returns must be sent back boxed. FedEx will not accept unboxed items.
3. Please include the original packing slip with your return. If you are unable to locate your original packing slip, please print a copy of your order confirmation email to ensure we know the product is from you.
4. You will be refunded your purchase price including any applicable sales taxes.
5. Once we receive your returned item, a credit will be applied to your original method of payment. Please allow 10-14 business days for your return and refund to be processed once received.

Can I keep one piece of my luggage set and return the other(s)

Items purchased as a set must be returned as a set so you can be refunded properly.

Please [Contact us](#) to arrange your return and place a new order for the individual size you would like.