



Return Policy

Thomas Kinkade Studios is committed to providing quality products to you, our valued collector. Thomas Kinkade Studios Return Policy is intended to facilitate the efficient and orderly processing of your return requests. Our 30-day money back guarantee enables you to return your purchase for any reason within 30 days after delivery confirmation.

HOW TO PROCESS YOUR RETURN

All products intended for return must be authorized by a Customer Service Associate and have a Return Merchandise Authorization (RMA) number assigned to it. Contact our Customer Service Team **Monday - Saturday 8am - 5pm PT at 1 (408) 201-5000** to receive your RMA.

REFUNDS

Returns are processed within 7-10 business days of receiving the items and refunds will be made to the credit-card used for the original transaction.

QUESTIONS

If you have any questions about the Thomas Kinkade Studios Return Policy, please contact our Customer Service Team at 1 (408) 201-5000 or online [here](#).