

NordicTrack

Return Policy

We stand by our products and strive to deliver the best for our customers. If you are not satisfied with your purchase, you can request a return within 45 days of receiving your order. Our ultimate goal is to deliver what you want, and we will work with you to ensure the process is as smooth as possible.

All products must be returned in good condition with all paperwork, parts, and accessories, or a 10% charge may be incurred. Your refund will be issued to your original method of payment within 30 days of receiving your return.

To initiate a return, please email us at costco-next@ifit.com.

iFIT memberships may be refunded within 45 days of equipment delivery. If you are not satisfied with your iFIT membership for any reason, please call 866-896-9777 for assistance. Please be prepared to provide both the username and email address associated with your iFIT account.