



Shipping & Returns

Shipping is not available to Utah addresses.

At Ledge, we stand behind the quality craftsmanship of our products. We want you to be 100% satisfied with your purchase & overall shopping experience. That's why we offer a 90-day return policy.

During promotions and high demand periods, shipping windows may take 5-10 days longer than expected.

To initiate a return or exchange up to 90 days from the date of delivery or receipt of goods, please [contact our Customer Service team via email or phone](#). Upon return, your item will be inspected. Ledge reserves the right to refuse returns, credits, or exchanges on items not in as-new condition due to damage or misuse by the customer. Returns or exchanges are not accepted for items that have been installed. If your order has been placed but has not shipped, you will receive a refund to your original method of payment. There is a 15% restocking fee that you will see reflected in any refunds.

You will typically see this refund within 10 business days.

No refunds will be given on merchandise returned after 90 days of the original purchase date.

To expedite service, please include a copy of your original receipt with the merchandise so we can process your return.

Defective or damaged items will be exchanged unless no longer available, in which case a full refund will be issued.

All Signature Collection in-pool resin bundles will come in one color and may not be substituted for another shade.