



RETURN POLICY

Unused products will be eligible for a full refund within 30 days of date of delivery. Proof of purchase must be provided along with your packing slip, and product must be unused and in the original packaging with all tags attached. HO Sports Company reserves the right to approve all returns and has the right to refuse a refund request if it does not comply with policy requirements.

To initiate a return, you must first contact HO Sports Company by emailing custserv@hosports.com or calling 800-938-4646 to obtain a return merchandise authorization number (RMA) and a return shipping label.

Purchases authorized for return from costco.hosports.com may be completed by sending the unused merchandise to the following address:

RMA: _____

HO Sports Company
Attn: Returns
7926 Bracken PL SE
Snoqualmie, WA 98065

Please retain your return tracking number.

Once your return has been received, please allow up to 7-10 business days to process your return and credit your original form of payment. Return shipping charges are not refundable.

**Items must be returned in like-new condition. Items that are used, damaged, unsanitary, dented, scratched, or missing major contents may be denied a return. Also, please return items with all accessories and packaging. If you do not, we may either deny the return, or allow a return with a nonrefundable deduction on your refund for what is missing.