



Returns & Exchanges

RETURN POLICY

Our no-hassle return policy makes getting the right size a breeze. Unused merchandise is eligible for a full refund within 30 days of receipt of order. All returned items must be unused and in their original condition with tags attached. To initiate your return, please contact our Customer Service Team by email at costconextDF@rgbarr.com or by phone at 800-628-0322.

Please be sure to have your order information available when you call so we can process your return.

Dearfoams reserves the right to approve all returns and has the right to refuse a refund request if it does not comply with our policy requirements.

DEFECTIVE MERCHANDISE

If your product is defective, please contact our Customer Service Team by email at costconextDF@rgbarr.com or by phone at 800-628-0322.

REFUNDS

Once your return has been initiated, please allow 7 to 10 business days to process your return and credit your original form of payment.

SHIPPING REFUNDS

Dearfoams does not refund shipping charges.

RETAIL STORE PURCHASES

Dearfoams does not accept returns or exchanges on products purchased at department stores or specialty retail stores. Returns or exchanges must be made in the store where the item was originally purchased.