

BRIGGS & RILEY

REFUND POLICY

Due to our automated ordering and shipping processes, online transactions cannot be cancelled.

If you are not completely satisfied with your purchase from Briggs & Riley Costco Next, you may return any **unused merchandise with the original hangtags** attached, for a prompt refund within 30 days after the receipt of goods.

Return shipping is free.

*If you are returning more than one item from your order, please process each return request individually.

TO INITIATE THE RETURN PROCESS, PLEASE [CLICK HERE](#)

Your credit card will be credited for the price of the bag and any taxes when we have received and processed your returned item. Please allow 7-10 business days for your return to be processed once received. Please note that credit card companies vary on the time it takes for credit to appear on their customer's records. Please allow one to two billing cycles for the refund to appear on your statement.

Damages and issues

Please inspect your order upon reception and contact us immediately if the item is defective, damaged or if you receive the wrong item, so that we can evaluate the issue and make it right.

Unused Product Returns Only

Returns must be unused and in original condition. Altered or personalized items may not be returned. If you are returning more than one item, please process each return request individually.

Exchanges

The fastest way to ensure you get what you want is to return the item you have, and once the return is accepted, make a separate purchase for the new item.