



Refund Policy

Your complete satisfaction is our top priority, and we have confidence you'll love our products. However, if you are not completely satisfied with your order, we will gladly accept any items in original condition within 60 days of receipt. For your convenience, orders may be returned using our easy Returns Form.

If you have questions about eligible items, please contact Barco Customer Care at 800-607-2294 or Contact Us prior to submitting a return request.

Our Customer Care team is available to assist you 7 days a week, between 7am and 7pm Central Time.

How do I return a product?

We've partnered with the Happy Returns service used by many of the leading apparel brands to provide the most expeditious and convenient returns options for our customers. Once a return is initiated via the [Return Request](#), refunds are processed immediately after the shipment is scanned by the Fedex shipping service provider. Please allow 24-48 hours for funds to be processed once the return package is approved and scanned.

Return an item in 5 easy steps:

1. Input an order number (found on your packing slip) and ZIP code
2. Choose the item to return
3. Select your preferred return method
4. Review the items and refund amount for accuracy
5. Print your return label and drop at approved Fedex locations

[START A RETURN](#)

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