



RETURN POLICY

Our no-hassle return policy ensures that you are always satisfied with your Baggallini products. Unused merchandise is eligible for a full refund within 30 days of receipt of order. All returned items must be unused and in their original condition with tags attached.

To initiate a return:

1. Package your unwanted item(s) and affix the prepaid return label that was included with your original order.
2. Include your original packing slip and ensure that all product tags are attached.
3. Make sure to retain a copy of the tracking number for your records. We are not responsible for returns lost in transit without a tracking number to reference.

Once your item is received, we will process your return and credit your original form of payment.

If you have any questions or need assistance with your return, please contact our Customer Service Team by email at costconextBG@rgbarry.com or by phone at 800-628-0321. Our hours of operation are Monday through Friday from 9 a.m. to 5 p.m. ET.

Baggallini reserves the right to approve all returns and has the right to refuse a refund request if it does not comply with our policy requirements.

DEFECTIVE MERCHANDISE

If your product is defective, please contact our Customer Service Team by email at costconextBG@rgbarry.com or by phone at 800-628-0321.

REFUNDS

Once your return has been initiated, please allow 7 to 10 business days to process your return and credit your original form of payment.

SHIPPING REFUNDS

baggallini does not refund shipping charges.

For questions related to our return policy or assistance with a return, contact our Customer Service by email at costconextBG@rgbarry.com or by phone at 800-628-0321. Our hours of operation are Monday through Friday from 9 a.m. to 5 p.m. ET.